

**NEW  
FOR 2019  
PJ MASKS™**



At the Heart of Family Entertainment

**Trabolgan**



**EARLY BOOKING OFFERS – BOOK TODAY!**

**CONTINUED  
INVESTMENT  
FOR 2019**



**Great Value 2019 Self-Catering Family Breaks**





# Book with ease

Booking couldn't be easier, simply choose your accommodation type and the dates you wish to travel and either go online or call our team.

+353 (0) 21 466 1551  
reservations@trabolgan.com  
trabolgan.com

## Payment Methods:

You can pay in any of the following ways:



Trabolgan Vouchers, Tesco Clubcard Vouchers, Cheque, Postal Order or Banker's Draft.



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# Getting to us

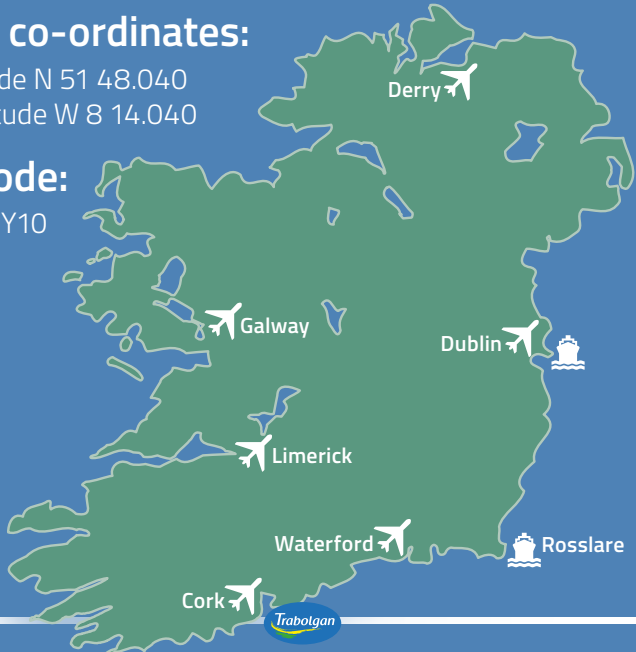
Trabolgan is near the village of Whitegate, just 16km south of Midleton.

## GPS co-ordinates:

Latitude N 51 48.040  
Longitude W 8 14.040

## Eircode:

P25 HY10



## Coach transfer:

A Bus Éireann service operates from Cork City to Trabolgan, bus route 241. For details and timetable see [www.buseireann.ie](http://www.buseireann.ie)

## By air:

Cork International Airport is approximately 45km from Trabolgan.

## By rail:

Midleton Train Station is approximately 18km from Trabolgan. Cork Train Station (Kent Station) is approx. 35km away.

## By sea:

Irish Ferries and Stena Line have passenger and car ferry sea routes between Ireland and the UK.

## By road:

**From Dublin:** Route N7/M7/N8 to Cork. From Dunkettle interchange, route N25 Eastbound in the direction of Waterford/Rosslare to Midleton bypass.

**From Rosslare:** Route N25 via Wexford-New Ross-Waterford-Youghal to Midleton bypass.

**Midleton to Trabolgan:** Route R630 in the direction of Whitegate/Trabolgan.





# It just keeps getting better!

Following on from a phenomenal 2018 season which saw record numbers of guests visiting our 140-acre park, the 2019 season promises to be jam-packed with lots of amazing family entertainment, incredible value breaks and offers and some new and exciting additions as part of our continued investment programme.

## **BRAND NEW SUPERHEROES – PJ Masks™ go into the night to save the day!**

We are super excited to announce our brand new superheroes PJ Masks™ who will take centre stage here at Trabolgan. Catboy™, Owlette™ and Gekko™ will capture the hearts of all the boys and girls who visit the park for the 2019 season when they appear live! With super cat speed, super owl wings and super lizard grip, these superheroes will bring lots of amazing adventures for all the family to enjoy.

In addition to this we will welcome back everyone's favourite little pig, Peppa Pig™ and her little brother George™ as well as the Little Kingdom's elf and fairy princess, Ben™ and Holly™ to perform live again at Trabolgan for the 2019 season. And, of course, not forgetting our very own woodland characters Florrie the Fox™, Bonnie the Bunny™, Wez the Weasel™ and Billy the Badger™.

So sit back and relax while your little ones are entertained by our amazing array of characters, fantastic shows, onsite entertainers, tribute acts and a whole lot more! Entertainment – it's what we do best!

Book your 2019 break TODAY and don't delay so you can avail of our many fantastic offers – there's something for everyone, whatever your age, at Trabolgan!

Call our team today on 021 466 1551, visit [trabolgan.com](http://trabolgan.com) or follow us on Facebook, Instagram, Twitter and YouTube to get the great value family holiday you want this year.

Best wishes

Donal O'Sullivan





# New at Trabolgan for 2019

As part of our continued investment programme here at Trabolgan, we are delighted to welcome our brand new characters for the 2019 season, the PJ Masks™.

## BRAND NEW SUPERHEROES – PJ Masks™ go into the night to save the day!

Our brand new superheroes PJ Masks™ will take centre stage here at Trabolgan. Catboy™, Owlette™ and Gekko™ will capture the hearts of all the boys and girls who visit the park for the 2019 season when they appear live! With super cat speed, super owl wings and super lizard grip these superheroes will bring lots of amazing adventures for all the family to enjoy.



**Catboy™** – a blue-eyed boy, Connor transforms into a blue cat costume with cat ears and a thin feline tail called Catboy™. Catboy™ is the leader of the PJ Masks. He has super hearing using his cat ears, can leap high and far using super cat jump and sprints fast with his super cat speed!



**Gekko™** – a green-eyed, blonde-haired boy, Greg, transforms into a green costume with reptilian tail and fins on top of his head called Gekko™. His powers are super gekko camouflage to go invisible or blend into his surroundings, super gekko muscles to lift heavy things, super lizard grip to climb walls, buildings or anchor himself to stop vehicles and super lizard water run to walk on water!



**Owlette™** – an auburn-eyed girl with brown hair who wears glasses, Amaya transforms into a red costume with wings called Owlette™. She has owl eyes which lets her see things that are far away up close and she also has super owl wings!

**These superheroes will bring their adventures to Trabolgan for the 2019 season.**

# The Village Plaza

At the heart of our main centre, the Village Plaza brings together amazing family entertainment and a host of dining experiences all under one roof. The expansive and spectacular 18,000 square foot roofing structure made from polycarbonate materials, shields visitors from the unpredictable Irish weather, without blocking the light shining in. It brings together outdoor adventures, live entertainment and casual dining in a spacious and comfortable environment where weather is never an issue.





# Unbeatable deals

Make sure you visit [trabolgan.com](http://trabolgan.com) or follow us on Facebook, Instagram, Twitter and YouTube for all our latest offers.

## Pre-pay and save!

Pre-pay for TAS activity bundles and half board dining to make fantastic savings ahead of your holiday.

### Half Board Dining

Duration	Cost per adult	Cost per child
Full week	€195	€140
Weekend or bank holiday midweek	€85	€60
Midweek or bank holiday weekend	€110	€80

Includes breakfast and evening meal (up to 8.30pm on day of arrival and breakfast on day of departure up to 10.30am). Children are aged 4-16 years old. Baby bowls are available for younger children at an additional cost of €3 per child. No refunds for meals not taken. Must be pre-booked and paid for 48 hours in advance of arrival. Set menus, pre-payment and terms and conditions apply.

### TAS Activity Bundles

Number of activities	Cost	Saving
Buy 6 TAS activities	€42	€6
Buy 9 TAS activities	€59	€13
Buy 12 TAS activities	€72	€24

Terms and conditions apply. Cannot be used in conjunction with any other offers. All TAS activities are subject to availability, weather conditions, age and height restrictions and minimum numbers may apply. TAS bundles must be prepaid 48 hours in advance of arrival.

All offers subject to availability. Terms and conditions apply. Cannot be used in conjunction with any other offers.

## Early Booking Offer up to 33% off

Up to **33% off** full brochure price on selected breaks when you book and pay by 31st January 2019.  
**BOOK NOW AND SAVE!**



## Mother's Day Weekend Specials

Great value Mother's Day three night weekend escapes from 29th March from as little as €334 for a family of 5.



## Easter Eggstra

Up to **33% off** full brochure price on all Easter Breaks. Offer applies to holidays from 12th to 25th April 2019.



## Bank Holiday Weekender

Up to **33% off** full brochure price on bank holiday weekend breaks in May and June 2019. Offer applies to 3rd May and 31st May weekend breaks.



Breaks from  
**€474**

## Kids Go Free

On selected midweeks in May and September with breaks from **just €284** in our cosy Chestnut accommodation with up to 3 kids **GOING FREE!**



Breaks from  
**€284**

## Summer Sizzlers

Up to **33% off** full brochure price on selected July and August breaks. Offer applies to breaks from 28th June to 29th August 2019.

Breaks from  
**€524**



## Spooktacular Breaks for your little pumpkins

Up to **33% off** full brochure price on selected spooky Halloween getaways from 25th October to 3rd November 2019. Don't miss our **DARE TO SCARE WALK** – it promises to be even scarier this year!



## Come Back

Holiday with us during the 2019 season and as a thank you, take advantage of our fantastic 'Come Back' offers to return on selected dates later in the season.



## Don't Miss Out

Missed our Early Booking Offer? You can still make savings when you secure your 2019 breaks with a €100 non-refundable deposit and pay your balance six weeks in advance of arrival.



## Off Peak Saver

Up to **25% off** full brochure price on selected off peak breaks when you book and pay in full by 31st January 2019. Excludes July, August and bank holiday breaks.



Join our **Caravan Club** for exclusive offers  
See page 42

## Caravan Breaks

Up to **33% off** selected caravan breaks when you book and pay in full by 31st January 2019.





# All this is included!

Every holiday at Trabolgan includes all these wonderful activities absolutely FREE in with the price of your accommodation.

## Pool Paradise

- Super Waterslide
- Wavemaker
- Toddlers’ Pool
- Spa Bath
- Fitness Room
- Sauna and Steam Room

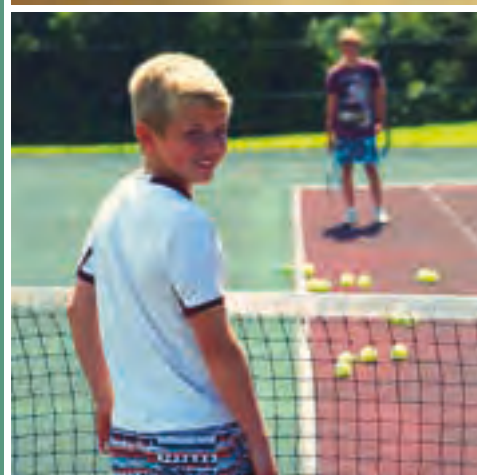
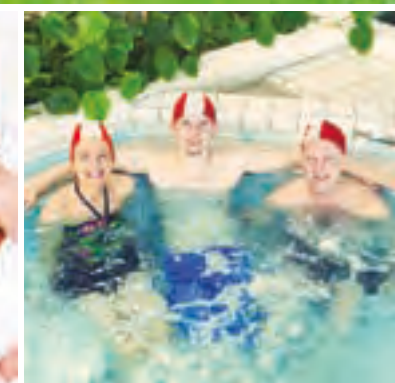
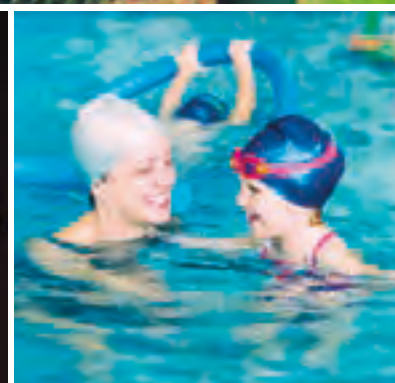
## Get active

- 18 Hole Par 3 Golf
- Indoor Sports Hall
- Badminton
- Soccer
- Tennis

## Just for kids

- Florrie’s Den – Just for Tots
- Indoor Jungle Safari
- Wooden Wonderland
- Eco-Friendly Playground
- Live Character Shows
- Character Meet and Greet
- Picnic and Nature Area
- Exciting Entertainment Programme
- Tribute Acts

Our fantastic range of entertainment programmes for all the family to enjoy includes our amazing live summer tribute acts on selected dates.



Some things cost a little extra, but shouldn't be missed!

### Trabolgan Adventure Sports

- Go-Karting
- Abseiling
- Climbing
- Zip Wire
- Archery
- Combat Laser
- WaterWalkerz
- Mini Karts
- Mini Trampolines
- Bungee Trampolines
- Body Zorbs
- Bounce Zone
- Obstacle Course
- FootGolf

### Bird of Prey Centre

#### Bowlingo

#### 9 Hole Fun Crazy Golf



## White Flag facilities

Our leisure facilities have been awarded a 2018 White Flag for Excellence.

# Summer all season

With special climate control and consistent balmy temperatures of around 29°C, the Trabolgan subtropical Pool Paradise allows you to relax, unwind, swim or splash about while enjoying fabulous panoramic views of the Atlantic, whatever the weather outside.

Make a splash on our big yellow Super Waterslide as it twists and turns, and if you want the excitement of the sea, our Wavemaker produces the crashing sensation of real waves in a supervised and warm environment.

Our Toddlers' Pool is perfect for those with babies and younger children, who will love the jungle-themed features and warm, shallow waters.

Have a little time to yourself this holiday. If you're feeling energetic or simply want to shape up, then check out our fully-fitted Gym. For sheer indulgence, a relaxing visit to our Sauna and Steam Room will leave you feeling revitalised and ready for a blissful soak in the Spa Bath.

Having fun can work up a big appetite but don't worry; Waves Ice Cream Parlour offers a wide range of refreshments, as well as useful and fun items like swimwear and inflatables, so there's no need to worry if you forget your goggles!

Whatever you choose, you can kick back, relax and walk out feeling amazing.

WiFi is available in Pool Paradise

See [trabolgan.com/activities/pool-paradise](http://trabolgan.com/activities/pool-paradise) for terms, conditions, age restrictions and requirements.





# Happy kids

Active kids are happy kids! We offer a wide range of indoor and outdoor children’s adventure activities to keep their minds and bodies happily occupied for hours.

Children will be spoilt for choice with our two outdoor play areas – our Eco-Friendly Playground or our Wooden Wonderland playground nestled in the woods.

We also have two fantastic indoor play areas – Jungle Safari is located in the Sports Hall complex with slides, tunnels and ball ponds; and Florrie’s Den in the main centre.

Kids will love to explore our beautiful new Picnic and Nature Area with beautiful wooden benches carved from 100 year old native macrocarpa trees where families can sit and enjoy some quality time together. Our incredible wooden sculptured Florrie the Fox™ will amaze all Florrie fans and our beautiful fairy houses and magical Florrie the Fox™ Worry Tree will give fun and enjoyment to both young and old!

For a small fee, children can do some energetic adventure sport activities, including Mini Karts and Trampolines.

## Minimum age requirements

- Florrie’s Den Just For Tots    Under 5s (height restriction)
- Jungle Safari                    Under 10s
- Mini Kart Track                 5-8 years
- Trampolines                     4-17 years

Florrie’s Den, Jungle Safari, Wooden Wonderland and the Eco-Friendly Playground are all available to use for free as part of your getaway break. Florrie’s Mini Trampolines and Florrie’s Mini Karts are chargeable.





## NEW for 2019!

We're excited to reveal that PJ Masks™ will join us for our 2019 season.



# Family fun for everyone!

We have lots of fun in store this season at Trabolgan.

**NEW for 2019** – this year at Trabolgan we are delighted to welcome three new Superheroes to our already amazing character line up – the PJ Masks™. Boys and girls will love to meet Catboy™, Owlette™ and Gekko™ live at Trabolgan for the 2019 season with lots of adventures in store!

Come see everyone's favourite Florrie the Fox™ as he and his woodland friends entertain all the boys and girls. Florrie will be joined again by his best friend Bonnie the Bunny™ and Wez the Weasel™ plus Billy the Badger™!

Enjoy fun and adventure with these loveable characters as they star in their own shows, see them appear live in our new state of the art covered plaza, and with live acts, party dances, quizzes, themed events and TeamStar shows, there's lots of entertainment for all the family.

We're delighted that Peppa Pig™, George™, Ben™ and Holly™ will be joining us again in 2019.

WiFi is available in The Cove

Please note: Trabolgan facilities and activities do not replace the need for parental supervision. Characters are available subject to licensing agreements and may be withdrawn without notice.





# Let us entertain you

Our fun entertainment programme offers an exciting mix of shows and activities the whole family can enjoy.

If the kids are sleepy after a busy fun-filled day, why not take advantage of our baby-sitting service? Whatever you choose, The Cove, Cotters or both, Trabolgan has the right evening entertainment venue for you!

The Main Plaza – our new covered plaza in the main centre is the perfect location for all the family to sit back, relax and enjoy all the entertainment on offer live on our main Plaza Stage.

The Cove is our family entertainment venue which offers nonstop family fun every evening. Whether you're looking for great shows and a variety of dazzling cabaret acts, or live music and themed evenings, The Cove is the place to be.

If you prefer to relax in a friendly environment until the early hours then Cotters, our traditional Irish pub, is perfect for you with its live entertainment, karaoke and bar games.

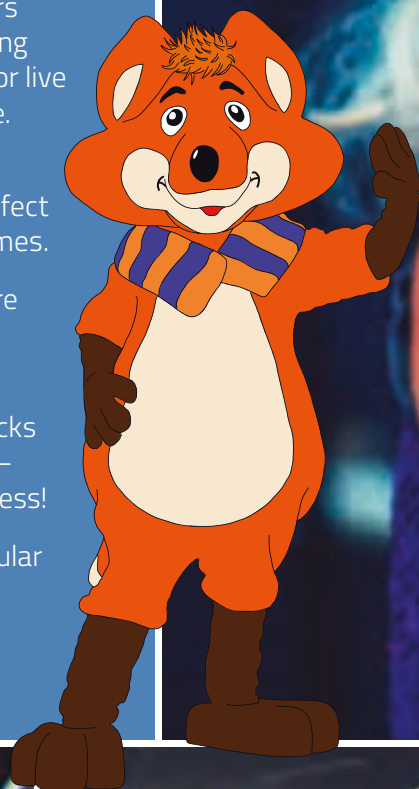
Why not visit our much-loved Amusement Arcade where you'll find some of the latest challenging arcade games along with firm favourites like pool and air hockey.

Another 'must' is a trip to the Time 4 Fun shop that stocks a sparkling array of party, dance and disco accessories – it's especially useful when the night's theme is fancy dress!

You can also relax on the terrace and enjoy the spectacular views of the coast.



WiFi is available in The Cove and Cotters



## In tribute

At Trabolgan, we're well-known for our Tribute Season in which you can see tribute acts to some of the biggest names in the pop world.

Acts such as Ed Sheeran tribute, Bruno Mars tribute, Olly Murs tribute, Little Mix tribute and the Justin Bieber Show were a great hit during the 2018 season and we plan to have great quality tribute acts during the course of the 2019 season all free to resident guests. Make sure to book early to avoid disappointment and check out [trabolgan.com](http://trabolgan.com) for updates on live acts and confirmed dates throughout the year.

\*Tribute acts are subject to availability and scheduling may change. Confirmed acts will be announced on our website and Facebook page throughout the season. Images for illustrative purposes only.





# Sense of adventure

Thrill seekers – Trabolgan Adventure Sports (TAS) is perfect for you!

There are plenty of options to suit all the family as well as adrenaline-fuelled fun activities for the more adventurous. With our purpose-built facilities located at the Sports Hall Complex, including a coffee shop and snack bar, we have everything under one roof.

WiFi is available in the Sports Hall Coffee Shop

Trabolgan Adventure Sports activities carry a charge and are subject to availability, minimum numbers and weather conditions. Age and height restrictions may apply and suitable clothing and footwear is required. Go-Karts are on a queuing basis. All our instructors are fully qualified, trained and experienced. These activities will be supervised and all equipment is provided.



## 6yrs+

- The Trabolgan 12-metre Tower – Zip Wire, Abseiling and Climbing
- Bounce Zone – Bungee trampolines and indoor inflatable fun activities
- FootGolf
- WaterWalkerz

## 8yrs+

- Combat Laser – Outdoor laser team game
- Archery

## 12yrs+

- Body Zorbing

## Minimum height of 150cm

- Go-Karting Single Karts
- Go-Karting Double Karts (adult plus child 5yrs+)

## Group bookings

TAS facilities are available for School Tours, Birthday Parties, Team Building, Corporate Events.

**PRE-PAY AND SAVE!**  
Book TAS Bundles in advance of arrival.  
Now available to **BOOK ONLINE**



## The Big 3

Conquer our Tower! Climb, Zip Wire and Abseil – complete each one of these three and receive a Big 3 Certificate. **All for just €21**



# Nature lovers

Located on the Trabolgan golf course, at our licensed indoor Bird of Prey Centre you will see and learn about Sam Murphy's stunning collection of birds from around the world.

Having been a state licensed falconer since 1999, our resident raptors have been hand reared by Sam and so are used to being handled on a regular basis.

Visitors return year after year to chart the progress of their favourite birds and meet guest birds we care for.

For a truly memorable souvenir of your time at Trabolgan, pose for photographs holding your favourite bird in our photographic studio.

The Bird of Prey Centre is available to hire for birthdays, school groups and clubs – contact [groups@trabolgan.com](mailto:groups@trabolgan.com) for details.

## Just pay once

Trabolgan residents have unlimited entry to the Centre for the duration of their stay with our 'just pay once' gold wristbands, plus under 3s are free!

Subject to opening times and dates. Entrance fee applies, under 3s go free. Re-entry is only permitted to those wearing valid Bird of Prey Centre wristbands. Displays change regularly – not all birds are available all the time. All handling is supervised. Wheelchair and buggy accessible.



## Quiet times

On Wednesday mornings and Sunday mornings the Centre is open early exclusively for visitors with autism and special needs, who would benefit from a calm and quiet environment in which to view and interact with the birds.

Pre-booking is essential to ensure privacy and availability. Please feel free to call Sam for more details, 021 466 1551, extension 304.





## Get equipped

Golfing equipment is available for hire at our Information Point/Gift Shop (located across from the Fun Crazy Golf) or, if closed, at our DayToday shop in the main centre.

# Get active

We have a fantastic range of indoor and outdoor sporting activities to suit all ages.

From traditional sports and adrenalin-charged activities for the adventurous, to play areas for the little ones, we have something for everyone.

With 140 acres of woodland, joggers can take advantage of our stunning scenery while our Par Three Cliff-Top Golf Course with spectacular views of the Atlantic is not to be missed. Try a game of Bowlingo – our indoor coin operated 10-pin bowling game that's great fun for everyone, young or old!

Whether it's Tennis or Soccer, Badminton or Fun Crazy Golf, we have everything your family needs for a great holiday. And not forgetting our huge spilt-level Indoor Sports Hall, all weather floodlit AstroTurf pitch and hard surface lined Tennis Courts.

WiFi is available in the Sports Hall Coffee Shop

Par 3 Golf (equipment available for hire), Badminton, Soccer and Tennis are free as part of your getaway break. Bowlingo is coin-operated and chargeable. 9-Hole Fun Crazy Golf is available at additional cost.





# Feeling hungry?

From a quick snack to a three-course meal, we have plenty of choice.

## Sally O'Hara's restaurant

Fantastic menus with locally-sourced produce and healthy eating dishes. Mouth-watering meals from our carvery counter or daily specials menus.

For the best possible value pre-pay for half board dining when you book your holiday – see page 8.

## Big Al's @ Casey's Diner

From a 100% Irish beef burger and fries to a tasty meal deal, Big Al's has you covered.

## The Main Plaza

Enjoy outdoor dining in the comfort of our spacious new covered plaza with lots of room for all the family.

## Pizzeria

Freshly prepared, homemade pizzas.

## Cotters

Great value traditional pub lunches.

## Sports Hall Coffee Shop

Relax with a freshly brewed coffee and a crisp toasted sandwich or melt-in-the-mouth panini.

## COSTA

A wide selection of teas, coffees, hot chocolates, iced drinks and snacks as well as hot and cold freshly prepared subs.

If you have any special dietary requirements please let us know in advance and we'll be happy to accommodate them.

WiFi is available in Casey's Diner, Cotters, Costa Coffee and the Sports Hall Coffee Shop



Pre-pay  
and save!  
Book Half Board  
Dining in advance  
of arrival.  
Now available  
to BOOK  
ONLINE





# Retail therapy

## DayToday

Your one stop shop for all your grocery needs, DayToday is our on-site convenience store servicing all your holiday needs with a wide range of products including:

- Wines, beers, spirits and ciders
- Full range of groceries
- Magazines and newspapers
- Lottery
- Fresh bread and morning goods
- Hot deli counter
- Dairy ice creams and ice lollies

## Trabolgan Gift Shop

Visit our Gift Shop (located by Crazy Golf) for a wide selection of gifts and Trabolgan memorabilia, from our fantastic cuddly toys to our range of keyrings, pens and magnets, all at affordable prices. You can also visit our online merchandise shop to purchase your favourite toys from the comfort of your own home <https://trabolgan.com/shop/>



Located in The Cove, Time 4 Fun stocks party, dance, disco and joke novelties that will keep everyone, young and old, amused for hours.

## Waves Ice Cream Parlour

Conveniently located poolside, Waves stocks swimwear, goggles, pool accessories and more. Grab an ice cream to cool down.

## Bank of Ireland

There's a Bank of Ireland ATM in the main centre.

### Offer booklet

Packed with vouchers worth over €250 per house, get yours at check-in.





# Home comforts

At Trabolgan we pride ourselves on our comfortable, affordable accommodation set in a safe, friendly environment, complete with CCTV located throughout our park for added peace of mind.

Accessed by well-lit tree-lined walkways, each property has a fully equipped kitchen, TV, central heating, bed linen and parking – the perfect place to relax after an action-packed day.

You are welcome to arrive from 11am on arrival day and whilst every effort will be made to have your accommodation ready early, we can't guarantee your house key until 5pm.

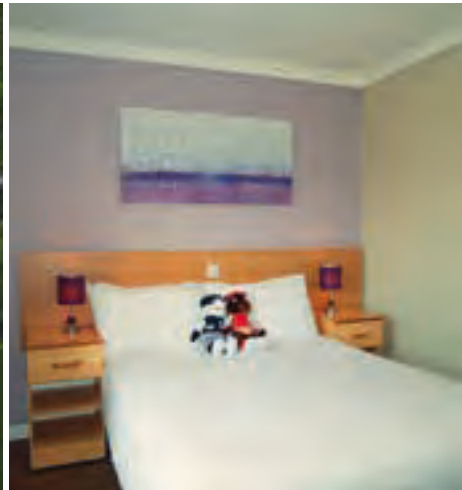
**Offer booklet**

Packed with vouchers worth over €250 per house, get yours at check-in.





Check out page 10 for a list of FREE activities included in your holiday package!

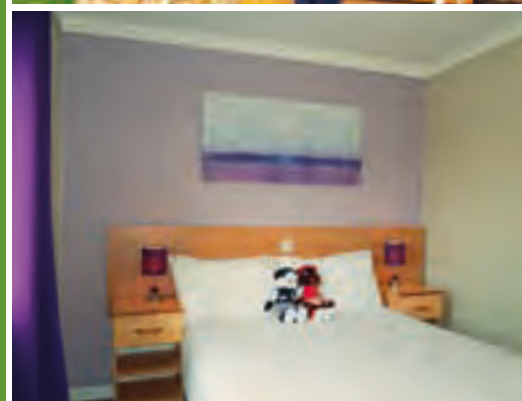




# Alpine

Single storey house. Sleeps 2/3

- Open plan kitchen, dining area and living room
- Fully equipped kitchen including fridge, microwave and toaster
- Bed linen, parking, central heating and electricity included
- 1 double bedroom
- Fold-out bed in living room
- Bathroom with shower and toilet
- Television



# Chestnut

Ground floor and first floor apartments, single or two storey houses (plus specially adapted houses for those with special requirements). Sleeps 4/5

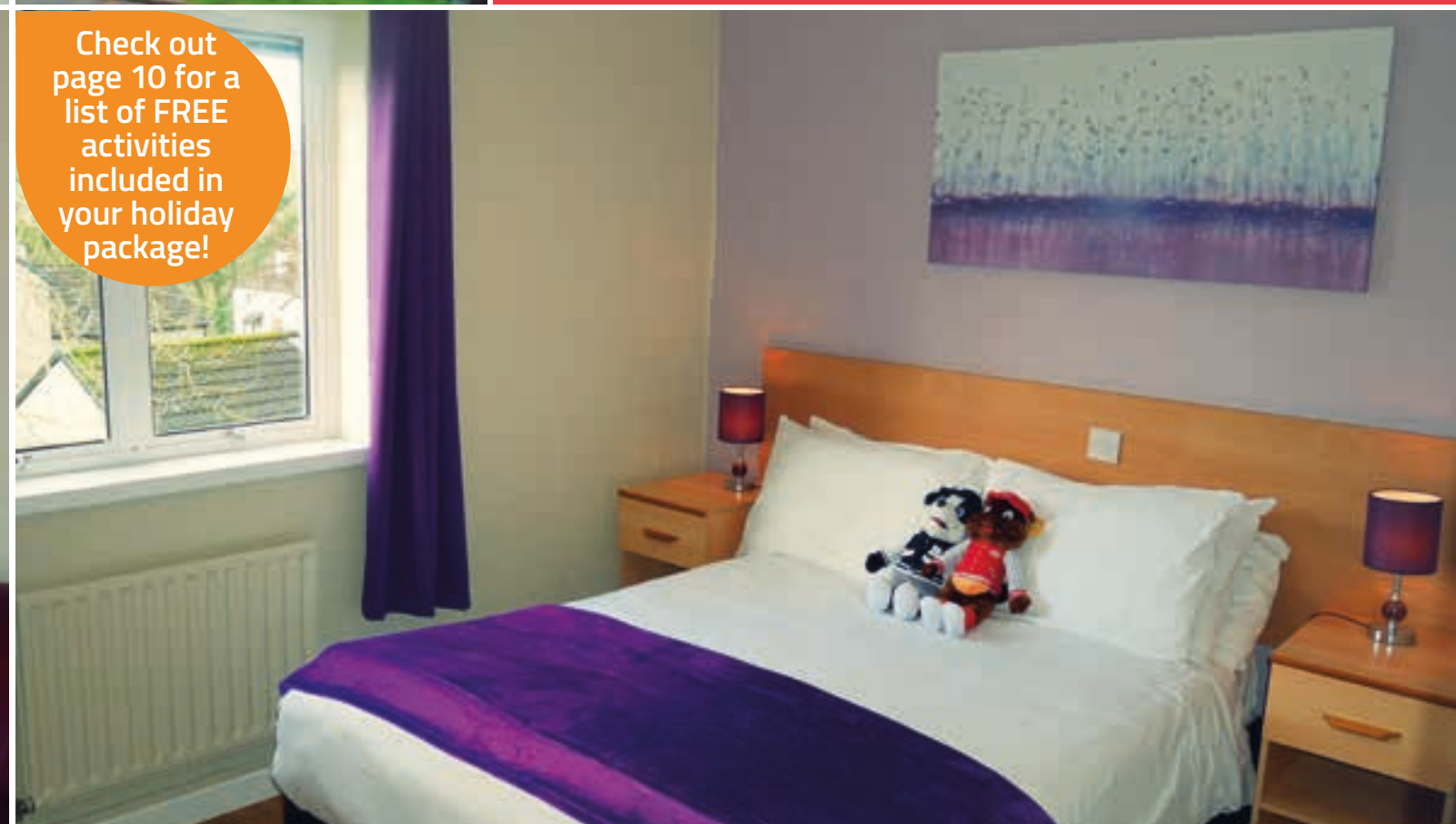
- Open plan kitchen, dining area and living room
- Fully equipped kitchen including fridge, microwave and toaster
- Bed linen, parking, central heating and electricity included
- 1 double bedroom
- Second bedroom with a single bed and a bunk bed
- Bathroom with shower and toilet
- Television



Don't miss out on our early booking discounts



Check out page 10 for a list of FREE activities included in your holiday package!

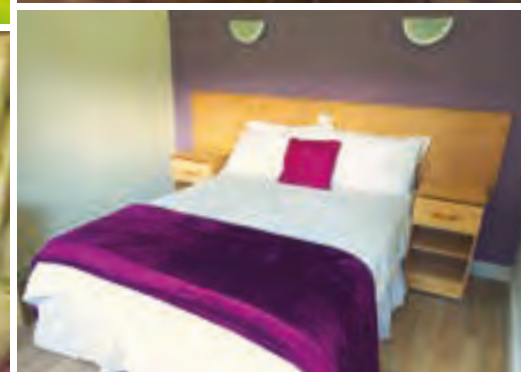
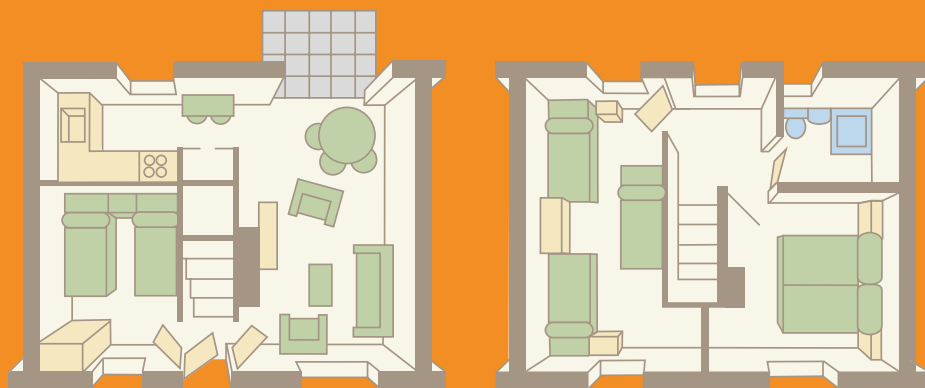




# Forest Oak

3-bedroom, two storey house. Sleeps 7

- Open plan kitchen, dining area and living room
- Fully equipped kitchen including fridge, microwave and toaster
- Bed linen, parking, central heating and electricity included
- 1 double bedroom
- 1 twin room
- 1 treble room
- Bathroom with shower and toilet
- Television



# Sycamore

3-bedroom, two storey house with conservatory. Sleeps 6

- Open plan kitchen, dining area and living room
- Fully equipped kitchen including fridge, microwave, toaster, washing machine and dishwasher
- Conservatory
- Bed linen, parking, central heating and electricity included
- 1 double bedroom upstairs with adjoining bathroom
- 2 ground level twin bedrooms
- 1 ground level bathroom with shower and toilet
- Television

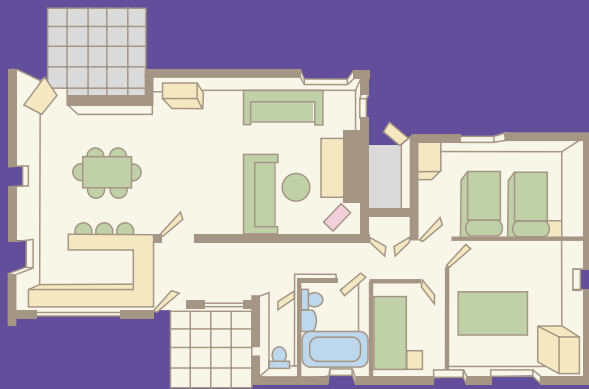




# Hazel

3-bedroom, detached bungalow (plus specially adapted houses for those with special requirements). Sleeps 8

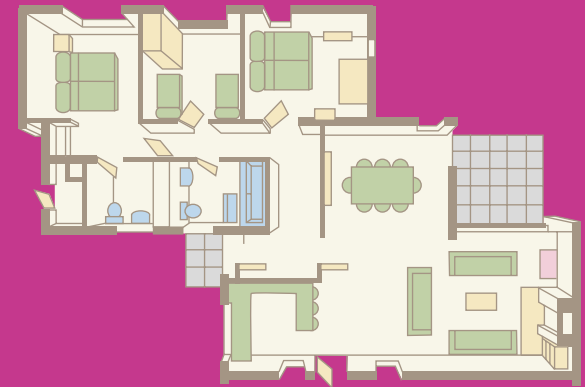
- Open plan kitchen, dining area and living room
- Fully equipped kitchen including fridge, microwave, toaster, washing machine and dishwasher
- Bed linen, parking, central heating and electricity included
- 1 double bedroom
- 1 twin room
- 1 bedroom with two sets of bunk beds
- Bathroom with bath, shower and toilet
- Separate toilet
- Television



# Noble Fir

3-bedroom, detached bungalow (some split level). Sleeps 9

- Open plan kitchen, dining area and living room
- Fully equipped kitchen including fridge, microwave, toaster, washing machine and dishwasher
- Bed linen, parking, central heating and electricity included
- 1 double bedroom
- 1 double bedroom with bunk beds
- 1 bedroom with 1 single bed and bunk beds
- Bathroom with shower and toilet
- Separate toilet or en suite bathroom
- Television





# Offers for everyone

Make sure you visit [trabolgan.com](http://trabolgan.com) or follow us on Facebook, Instagram, Twitter and YouTube for our latest offers.

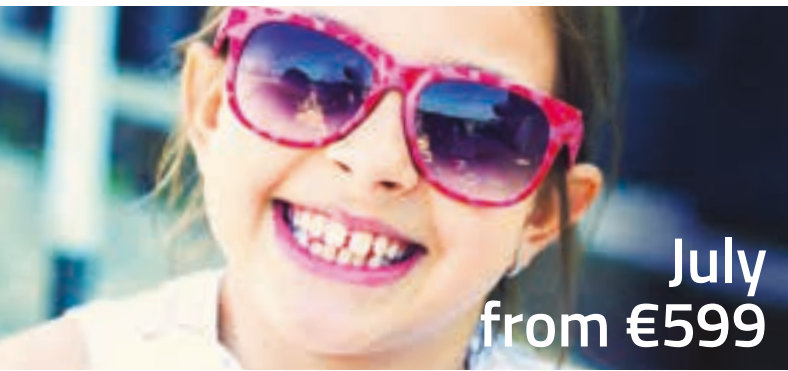
All offers subject to availability. Terms and conditions apply. Cannot be used in conjunction with any other offers.



Mother's Day  
from €334



May bank holiday  
from €474



July  
from €599



September Kids  
Go Free Weekends  
from €319



## Early Booking Offer up to 33% off

Up to **33% off** full brochure price on selected breaks when you book and pay by 31st January 2019.  
**BOOK NOW AND SAVE!**



Easter  
from €599



June bank holiday  
from €599



August  
from €524



Halloween  
from €574

# 2019 rates



## Weekend breaks

3 nights Friday to Monday except bank holidays which are 4 night breaks – highlighted.

19th April – Easter weekend, 3rd May – May bank holiday weekend, 31st May – June bank holiday weekend, 2nd August – August bank holiday weekend, 25th October – October bank holiday weekend.

House type		Alpine sleeps 2/3	Chestnut sleeps 4/5	Forest Oak sleeps 7	Sycamore sleeps 6	Hazel sleeps 8	Noble Fir sleeps 9
March	22	Majorettes	Majorettes	Majorettes	Majorettes	Majorettes	Majorettes
	29	€412	€446	€506	€559	€626	€692
April	5	Variety	Variety	Variety	Variety	Variety	Variety
	12	€707	€745	€804	€819	€873	€930
	19	€819	€894	€969	€1,043	€1,267	€1,306
	26	€465	€499	€532	€565	€599	€632
	3	€633	€707	€782	€857	€931	€1,006
May	10	It Takes a Village	It Takes a Village	It Takes a Village	It Takes a Village	It Takes a Village	It Takes a Village
	17	St. Josephs	St. Josephs	St. Josephs	St. Josephs	St. Josephs	St. Josephs
	24	€465	€499	€559	€612	€679	€745
	31	€745	€894	€969	€1,043	€1,118	€1,267
	7	Lions Club	Lions Club	Lions Club	Lions Club	Lions Club	Lions Club
June	14	€625	€665	€732	€758	€805	€865
	21	Summerfire	Summerfire	Summerfire	Summerfire	Summerfire	Summerfire
	28	€820	€894	€969	€1,029	€1,081	€1,156
	5	€850	€894	€1,006	€1,080	€1,193	€1,268
	12	€850	€894	€1,006	€1,080	€1,193	€1,268
July	19	€850	€894	€1,006	€1,080	€1,193	€1,268
	26	€850	€894	€1,006	€1,080	€1,193	€1,268
	2	€999	€1,044	€1,156	€1,230	€1,342	€1,417
	9	€857	€932	€1,044	€1,118	€1,230	€1,305
August	16	€669	€819	€893	€968	€1,080	€1,192
	23	€745	€782	€819	€894	€1,006	€1,118
	30	€412	€445	€505	€559	€625	€692
	6	€412	€445	€505	€559	€625	€692
	13	€412	€445	€505	€559	€625	€692
September	20	€392	€425	€485	€539	€605	€672
	27	€392	€425	€485	€539	€605	€672
	4	Spectrum	Spectrum	Spectrum	Spectrum	Spectrum	Spectrum
	11	Spectrum	Spectrum	Spectrum	Spectrum	Spectrum	Spectrum
October	18	Spectrum	Spectrum	Spectrum	Spectrum	Spectrum	Spectrum
	25	€730	€857	€954	€1,014	€1,096	€1,133
November	1	€412	€445	€505	€559	€625	€692

## Early Booking Offer up to 33% off

Up to **33% off** full brochure price on selected breaks when you book and pay by 31st January 2019.

## Bank Holiday Weekender

Up to **33% off** bank holiday weekend breaks in May and June 2019. Offers apply to 3rd May and 31st May weekend breaks.

## Huge savings

There are **huge savings** to be made with our incredible special offers. Book online or call our team TODAY!

## Easter Eggstra

Up to **33% off** all Easter breaks. Offer applies to holidays from 12th to 25th April 2019.

## Off Peak Saver

Up to **25% off** selected off peak self catering 2019 breaks. Excludes July and August breaks.



Mother’s Day Weekend

Great value Mother’s Day three night weekend escapes from 29th March. **Book early** to avail of our discounted offers!

Don’t miss out

Missed our Early Booking Deals? You can still save – **see page 9** for more details.

Pre-pay and Save

Pre-pay for half board dining and TAS activities to make amazing savings – **see page 8** Now available to **BOOK ONLINE.**

Summer Sizzlers

Up to **33% off** July and August 2019 breaks. Offer applies to selected breaks from 28th June to 29th August 2019.

Kids Go Free

On selected midweeks in May and September with breaks from **just €284** in our cosy Chestnut accommodation with up to 3 kids **GOING FREE!**

2019 rates

Midweek breaks

4 nights Monday to Friday except bank holidays which are 3 night breaks Tuesday to Friday – highlighted.

23rd April, 7th May, 4th June, 6th August, 29th October



House type		Alpine sleeps 2/3	Chestnut sleeps 4/5	Forest Oak sleeps 7	Sycamore sleeps 6	Hazel sleeps 8	Noble Fir sleeps 9
April	15	€782	€857	€931	€1,043	€1,118	€1,185
	23	€663	€745	€797	€872	€931	€961
	29	€277	€292	€327	€359	€392	€426
May	7	€312	€364	€431	€491	€566	€640
	13	€332	€379	€439	€492	€559	€626
	20	€412	€445	€506	€558	€625	€692
	27	€412	€445	€506	€558	€625	€692
June	4	€596	€670	€745	€819	€894	€969
	10	Lions Club	Lions Club	Lions Club	Lions Club	Lions Club	Lions Club
	17	€532	€599	€679	€757	€818	€892
July	24	Summerfire	Summerfire	Summerfire	Summerfire	Summerfire	Summerfire
	1	€894	€1,006	€1,118	€1,193	€1,267	€1,304
	8	€999	€1,044	€1,156	€1,230	€1,342	€1,417
	15	€999	€1,044	€1,156	€1,230	€1,342	€1,417
	22	€999	€1,044	€1,156	€1,230	€1,342	€1,417
	29	€999	€1,044	€1,156	€1,230	€1,342	€1,417
August	6	€834	€954	€1,066	€1,148	€1,252	€1,304
	12	€1,006	€1,081	€1,193	€1,267	€1,379	€1,454
	19	€924	€1,066	€1,155	€1,185	€1,342	€1,379
	26	€596	€707	€782	€857	€970	€1,006
September	2	€332	€379	€439	€492	€559	€625
	9	€332	€379	€439	€492	€559	€625
	16	€332	€379	€439	€492	€559	€625
	23	Closed	Closed	Closed	Closed	Closed	Closed
October	30	Closed	Closed	Closed	Closed	Closed	Closed
	7	Closed	Closed	Closed	Closed	Closed	Closed
	14	Closed	Closed	Closed	Closed	Closed	Closed
	21	Closed	Closed	Closed	Closed	Closed	Closed
	29	€633	€693	€752	€827	€901	€961

2019 rates

Weekly breaks

7 nights Friday to Friday, or Monday to Monday.\*

\*Exclusions apply to these Monday to Monday breaks – special event weeks, breaks when the centre is closed during the midweek, for breaks that include bank holidays the week runs Monday to Tuesday for 8 nights, and for breaks after a bank holiday the week runs Tuesday to Monday for 6 nights.

House type		Alpine sleeps 2/3	Chestnut sleeps 4/5	Forest Oak sleeps 7	Sycamore sleeps 6	Hazel sleeps 8	Noble Fir sleeps 9
April	12	€893	€954	€1,043	€1,081	€1,141	€1,231
	19	€931	€1,044	€1,193	€1,282	€1,633	€1,790
	26	€499	€532	€565	€599	€632	€665
May	3	€745	€820	€894	€969	€1,043	€1,118
	10	Closed	Closed	Closed	Closed	Closed	Closed
	17	Closed	Closed	Closed	Closed	Closed	Closed
	24	€599	€632	€692	€732	€812	€892
	31	€857	€1,006	€1,081	€1,155	€1,230	€1,304
	7	Lions Club	Lions Club	Lions Club	Lions Club	Lions Club	Lions Club
June	14	€839	€892	€979	€1,012	€1,125	€1,199
	21	Summerfire	Summerfire	Summerfire	Summerfire	Summerfire	Summerfire
	28	€1,080	€1,267	€1,379	€1,528	€1,677	€1,715
July	5	€1,193	€1,640	€1,752	€1,864	€2,200	€2,275
	12	€1,193	€1,640	€1,752	€1,864	€2,200	€2,275
	19	€1,193	€1,640	€1,752	€1,864	€2,200	€2,275
	26	€1,193	€1,640	€1,752	€1,864	€2,200	€2,275
	2	€1,267	€1,715	€1,864	€1,976	€2,237	€2,275
August	9	€1,267	€1,715	€1,864	€1,976	€2,237	€2,275
	16	€1,043	€1,491	€1,640	€1,752	€2,013	€2,051
	23	€1,006	€1,044	€1,081	€1,193	€1,304	€1,416
	30	€479	€512	€572	€626	€692	€759
	6	€479	€512	€572	€626	€692	€759
September	13	€479	€512	€572	€626	€692	€759
	20	Closed	Closed	Closed	Closed	Closed	Closed
	27	Closed	Closed	Closed	Closed	Closed	Closed
October	4	Closed	Closed	Closed	Closed	Closed	Closed
	11	Closed	Closed	Closed	Closed	Closed	Closed
	18	Closed	Closed	Closed	Closed	Closed	Closed
	25	€864	€1,043	€1,133	€1,297	€1,454	€1,573



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Bank Holiday Weekender

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Huge savings

There are **huge savings** to be made with our incredible special offers. Book online or call our team TODAY!

Easter Eggstra

Up to **33% off** all Easter breaks. Offer applies to holidays from 12th to 25th April 2019.

Spooktacular Halloween Breaks

Up to **33% off** full brochure price on selected spooky Halloween getaways from 25th October to 3rd November 2019.



# Trabolgan Caravan Club

Join our Trabolgan Caravan Club and get exclusive members offers for the 2019 season.

Book a 7-night stay, midweek or weekend caravanning break with us between 28th June and 22nd August 2019 and you can come back for two similar caravanning breaks outside of July and August.

Subject to availability and registration (must register when booking July or August break), terms and conditions apply.

## Check in

Guests using our caravan park can check into pitches from 2.00pm.

# Touring holidays

Located in its own five acres of peaceful woodland and open meadow, our touring caravan park has the added bonus of access to all of Trabolgan Holiday Village's facilities.

If you're looking for activities to keep the whole family entertained, or just want to relax, book early and take advantage of our 35-pitch park in its superb setting.

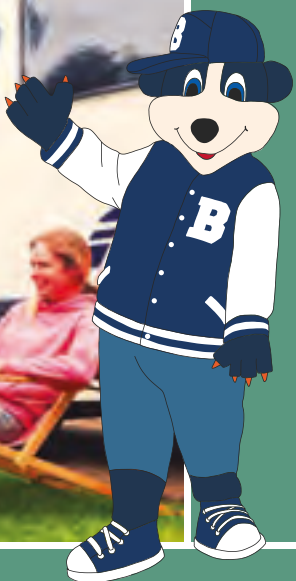
Caravan prices are based on a maximum of 6 persons per pitch. Sorry, no tents permitted.

- Touring caravans and dormobiles only
- Electricity - all weather socket - 220v, 3-pin round industrialised plug (16 amp NCB)
- Water tap - cold/drainage connections for sink only
- Service facilities include toilets, showers, wash and handbasins, disposal units for chemical toilets and wash-up area.

## 2019 tariff

Dates (excluding Easter, May, June and October bank holidays)	Weekend 3 nights	Midweek 4 nights	Weekly 7 nights
29th March weekend only	€244	-	-
12th April - 20th June (excluding special event breaks)	€244	€206	€344
28th June - 22nd August	€344	€445	€672
23rd August - 3rd November (excluding closed dates and breaks from 25th October to 31st October)	€244	€206	€344
Bank holidays	Weekend 3 nights	Midweek 4 nights	Weekly 7 nights
Easter, May, June and October (excludes August)	€370	€308	€546

Dates may be subject to change and availability. We close for certain dates throughout the year for special events, so please check with our holiday sales team.





# Special events

Looking for an all inclusive venue to host your special event, competition, seminar or conference this year? Look no further, Trabolgan have everything you need all under one roof.

Our excellent facilities can cater for up to 1,000 delegates and our spacious 10,000 square foot split-level Indoor Sports Hall can be transformed into an arena, tailored to your requirements.

There's a large selection of on-park self catering accommodation and touring caravan pitches, and our experienced staff will be on hand to cater for all your needs from dining to relaxation, sporting activities to entertainment. We have everything you need to make it a very special event for you and your group.

Call our Holiday Sales Team to organise your event on +353 (0) 21 466 1551.

We're extremely proud of the sporting, corporate and other events that we are already hosting including:

- It Takes A Village Music Festival
- Rugby Team Tours
- Soccer Team Tours
- All Ireland Freestyle Slowdance and Rock Championships
- Lions Club Week
- International Business Seminars
- Irish Pool Championships
- Summerfire Conference
- All Ireland Hip Hop and Breakdance Championships
- Karate Tournaments
- Transition Year Programmes
- Tag Rugby Tournaments
- Darts Tournaments
- Corporate Teambuilding



# Special event testimonials

## Spectrum Dance Events

We at Spectrum Dance Events have been doing great business, running fantastic events at Trabolgan Holiday Village for the past twenty years.

In that time we have always found the management and staff to be extremely helpful, ensuring our events are the very best they can be.

All our needs and requests are tailored for and the attention to detail is second to none.

Every year is new and exciting as they invest toward improving the whole Trabolgan experience, making the site better year on year.

– Tommy Egan,  
Managing Director,  
Spectrum Dance Events

## Lions Club

The facilities at Trabolgan are excellent, particularly the accommodation, food and outdoor entertainment – Irish music, live bands, bingo, etc. Feedback from our members is always extremely positive. We would like to thank all the staff at Trabolgan for welcoming us so kindly over the many years we have been going there.

– Donal Browning,  
Lions Club of Ireland  
District 133

## Red Knights Convention

We just want to highlight the fantastic staff and management at Trabolgan. We booked in 215 delegates from 11 countries and from the moment we engaged with Trabolgan they made life very easy for us and went above and beyond for the time we stayed. The feedback was hugely positive – we wouldn't hesitate to recommend this venue to everyone.

– Keith O.  
Red Knights

## Cork Youth Darts

It's not often that an organisation can come across a venue so ideal to hold an event, and also to have the management to match it. From the outset, we knew that we had chosen the perfect place for the Cork Youth Darts Cup.

To add to that, the staff all over Trabolgan were friendly, always had a smile, and took time out to acknowledge the kids too. They are a credit to Trabolgan.

CYD would like to sincerely thank all the team at Trabolgan for everything they have done for us, and we look forward to seeing you all again next year.

– Elaine Fitzgerald,  
Chairperson,  
Cork Youth Darts



# Terms and conditions

1. THE CONTRACT Our contract is formed and is binding on both of us once a booking has been made over the phone or online and the non-refundable booking deposit or full payment has been cleared to us.

IMPORTANT: For all bookings we reserve the right to request further information from you in advance of, or on your arrival to Trabolgan. In relation to credit and debit card payments, where the card used to purchase a holiday and the cardholder is not part of the booking party further information will be requested from the cardholder and/or the lead name on the booking. You and each member of your party on the Booking Form are bound by the terms of this contract. Our address is Trabolgan Holiday Village, Midleton, Co. Cork, P25 HY10, ROI.

The contract between us incorporates: The whole of the current brochure and if applicable the contents or any promotional literature: All written communications between us; You and each member of your party must comply with all the terms of our contract and any reference to "you" in this contract should be interpreted as applying to all of you, unless otherwise stated. You should comply with all of the rules applying to and notices displayed at The Village. Our contract is effective from the date it is made and lasts until you leave Trabolgan (including any extensions of time to your original booking).

(a) Right To Decline: We reserve the right to ask for information about any member of your party including age, gender, address, your or their previous visits to Trabolgan and to decline any booking at our sole discretion, for example but not limited to situations, where the party consists entirely of males and/or females who are under the age of 21.

(b) Infectious or Contagious Medical Conditions: If you or any member of your party contracts an infectious or contagious medical condition we reserve the right to cancel your holiday or ask any, or all of you to refrain from participating in certain activities, or ask you to leave The Village immediately should we in our sole discretion consider it necessary to protect the health of other guests and staff. You should inform us immediately should any such condition develop within four (4) weeks of your arrival or whilst you are on holiday with us.

(c) Special Requests: A special request, e.g. for cots or high chairs in our holiday homes only/your wish to participate in a special interest break/suitable accommodation for disabled guests, etc., which you detail to us will only form part of your contract when confirmed as accepted by us in writing.

(d) Guest with Disabilities: For any information you may require with regard to facilities for the disabled, please call our helpline on 021 466 1551 (International Calls 00 353 21 466 1551), between 9.00am and 5.00pm Monday to Friday (except bank holidays). Please note that not all our accommodation may be suitable for guests with mobility restrictions due to the natural landscape; please check at time of booking.

(e) Updates Needed: You must keep us up to date with any changes in the condition of your party or any member of it and notify us of any change in the information you previously provided to us at the time of booking, in order that we can fully appraise and advise you as to the best course of action in the circumstances.

(f) Included in the Price of Your Holiday: Accommodation or touring caravan site as booked, membership of Trabolgan holiday club and all facilities listed in the description of The Village as included in the price of your holiday. Please note the provisions in section 4(c) of this contract. Separate agreements will be formed between us for use of facilities or participation in activities not included in the price of your holiday, and special conditions may apply. These will be outlined to you.

(g) Group Bookings/Special Event Groups: Special conditions apply, please contact us for further details and/or information. Non-refundable deposits are required to secure special events. In the event of a cancellation deposits are non-refundable to those attending the event.

(h) Bed Linen and Towels: Bed linen is provided once per holiday in all our holiday homes. Cot linen/towels/tea towels/dishcloths are not provided.

(i) Trabolgan Holiday Club: Membership of our holiday club is essential to enjoy the facilities we offer. You and all members of your party will automatically be enrolled.

(j) Taxation and Price Guarantees: All prices shown are inclusive of VAT, if applicable, at the rate in force when this brochure was sent to press. We reserve the right to increase or decrease our prices should there be any variation in: \*Transportation costs including fuel (if appropriate), \*Dues, taxes or fees; \*Currency fluctuations.

2. AMENDING YOUR BOOKING No changes are permitted to the arrival date as booked, within 42 days of arrival. Where more than 42 days notice is given, amendments may be made when practicable subject to a €12 fee for each amendment.

Cancellation by You: Should you wish to cancel your holiday with us, you must write to us to let us know immediately. If we receive your written notice the following cancellation charges are payable;

42 days or more loss of deposit

41 - 29 days 50%

14 - 8 days 90%

28 - 15 days 75%

7 - 0 days 100%.

All cancellation charges apply to the total house price paid. Any insurance premiums invoiced are non-refundable. If you are prevented from taking your holiday due to serious illness, recent bereavement, redundancy or jury service, you may be able to avail of the Holiday Insurance Policy (subject to premium being paid at time of booking). For details of Holiday Insurance schedule please contact our reservations team. It is very important that you are adequately insured.

3. INSURANCE The insurance offered (details of which can be printed from the booking form) is provided by the company detailed. Your insurance contract will be with the appropriate insurer and not with us. This insurance policy is only available to residents of Ireland and the United Kingdom. Brief details of the cover provided and the arrangements for taking out insurance appear below. Full details will be forwarded with the Booking Confirmation/Booking Form or acknowledgement of deposit, and may also be requested at any time from our Reservations Department at the address stated at the beginning of this contract.

Insurance Premium: Our Holiday Confirmation will include details for our recommended holiday insurance. The special premium rate is €12.50 per person (including infants) per week or part of week. The premium is payable with your holiday balance. Cover takes effect 42 days prior to your holiday start date in respect of Cancellation and Curtailment covers. Personal Accident, Personal Property, Money and Personal Liability covers come into effect from the time you depart your home on your holiday until your return, providing both the holiday balance and insurance premium have been received by us in full, or from the date we receive these payments, whichever is the later. The insurance cost indicated includes Insurance Premium Tax at the rate prevailing at 1st January 2012. We may require you to provide us with details of any alternative protection you have in place. Any alternative insurance you have should provide equal or better cover than that offered under our recommended policy. Unfortunately, space does not permit us to show here the full Terms, Conditions and Exclusions of the Insurance, but a schedule of cover setting all these out can be downloaded from the website or sent to you with your booking receipt. Insurance premiums paid are non refundable.

4. ON ARRIVAL AND DURING YOUR HOLIDAY Your accommodation will be available to you from 5.00pm on the first day of your holiday. You must let us know in advance if you will be arriving after 8.00pm. We require that you vacate your accommodation site by 10.00am on the date of departure. Keys should be immediately returned to reception thereby allowing us to prepare for incoming guests. It would be of great assistance in preparing the house for the next incoming guest if you would leave the house as clean and tidy as possible and on time. You can park the car in our reserved car park and continue to use the pool and the other facilities even after returning the house key at 10.00am!

(a) Accommodation: The accommodation you book will be as described on the appropriate pages of our current brochure and it may only be used by those named when booking or as agreed otherwise by us in writing. We reserve the right to ask you and any member(s) of your party to leave the centre, without compensation, should you not comply with this requirement. On arrival you should check the inventory list in any holiday home we provide for you and you

should notify reception immediately of any missing items. Please note that holiday homes may be checked by us prior to your departure. Minor improvements and maintenance works may be carried out in and/or around your accommodation/touring caravan site during your holiday. However, we will give you reasonable notice of any works which need to be carried out.

(b) No Smoking Arrangements: Where areas within our Village are designated as no smoking, you must observe this requirement, for the comfort of all guests and staff. And in compliance with the law.

(c) Availability and Use of Facilities: We will do our best to ensure that all facilities listed will be available during your stay. However, we cannot guarantee that they will be available as, for example, maintenance and other work may be necessary from time to time or some may be located out of doors and as such, are seasonal and subject to appropriate weather conditions prevailing at the time you wish to use them or may be used by a designated group only. If a significant number of facilities are not available we will let you know. As most facilities are available on a "first come, first served" basis, we cannot guarantee that you will be able to use the facilities offered at any particular time, or at all. In addition we reserve the right to vary the availability of facilities at any time to accommodate the needs of the majority of our guests on site at a particular time. It is your responsibility to ensure that any facilities used or activities (including competition and games) selected are appropriate to you and/or all members of your party. Please also note opening and closing times of venues may be subject to change without notice.

(d) Care Of Your Possessions: It is your responsibility to look after and care for your possessions, valuables (i.e. watches, jewellery, photographic equipment, credit cards, etc) and money whilst on holiday with us. You should not leave these items unattended in your accommodation or anywhere else around The Village. To reduce the possibility of upset caused by loss or damage, we suggest you do not bring valuable possessions on holiday unless absolutely necessary. We recommend that you are comprehensively insured. Please note the provisions details in section 6 below. This requirement is for your protection and peace of mind. In case of any loss, please contact reception in the first instance. Return of any lost property will incur a charge for postage and packing. We do not accept any liability for loss or damage to your possessions unless due to our negligence.

(e) Car Parking: Any cars and other vehicles you bring onto our property must only be parked in the specified parking areas. Failure to do so entitles us to remove them. This is to allow the free flow of traffic for essential services and for the safety of guests and staff. Our parking areas are not supervised. Before leaving your vehicle please remove your possessions and ensure it is fully secured. We accept no liability for any loss or damage howsoever caused by any third party.

(f) Care Of Those Unable To Look After Themselves: You should ensure that all members of your party who are unable to look after themselves are at all times fully supervised by a capable adult member of your party and if appropriate, medication is brought with you for their needs and can be properly administered. Each such person should be able to communicate their name and holiday home/touring caravan site number, or must carry some means of identification and holiday home/touring caravan site number at all times. Please note that we have qualified first aiders but do not have resident nurses or doctors.

(g) Children and Young People: Children under 18 should be supervised by an adult member of your party at all times and in particular in our entertainment areas. Some of our bars are adult only, and as such no children or young people under the age of 18 will be permitted to enter or to stay in them after a certain time. All relevant legislation will be enforced rigorously. It is our policy to refuse to sell cigarettes, solvent substances or alcohol to anyone under 18 or to allow anyone under 18 to use gaming machines.

(h) Day passes: Day passes at a nominal charge for your visitors may be arranged subject to availability. Full details are available at reception.

(i) Pets: We regret that, with the exception of guide dogs or assistant dogs (you must provide independent supportive documentation to support this claim at the

time of booking for this exception to be permitted), we do not permit any pets within our Holiday Village.

(j) Rules: The following rules apply at our Holiday Village.

1. You may not bring or use portable heating appliances of any type in the holiday home we provide to you.

2. Alcoholic and other beverages purchased elsewhere must not be consumed in licensed bars.

3. Abuse of alcohol is not permitted.

4. Excessive noise or offensive behaviour is not permitted.

5. You must not commit or attempt to commit any illegal act.

6. You must keep to the roads and footpaths provided and abide by applicable speed limits.

7. For domestic waste, you must use the litter bins and where provided, bottle banks. Please contact reception to arrange for the disposal of other waste, including clinical waste, sharp objects, broken glass and other items which could cause personal injury.

(k) Damage to Our Property and Compensation: You must use our accommodation with care and, on departure, leave it in a clean and tidy condition. We reserve the right to invoice you for any charges incurred by us, should you not comply with this requirement. We reserve the right, either during or after your stay, to recover from you the costs of:

- Any damage caused by you to our property, accommodation, articles or facilities provided to you during your holiday.

- Any compensation we may pay to other persons guests or third parties arising as a consequence of a break of this contract.

- Later than 10.00am departures.

(l) Special Interest Holidays: We run special interest holidays at The Village and certain events may affect the entertainment programme and availability of facilities. You should check our current brochure for details of the events being held. Should there be any change of published information, we will do our best to let you know at the time of booking. Your must state at the time of booking if you wish to participate in the special interest activities.

(m) Extending Your Stay Whilst On Holiday: Please contact Reception who will check availability. We may not be able to accommodate your request and you may be required to move to different accommodation/ touring caravan site in order to continue your holiday with us. This contract will apply to any extension of your holiday and you should note that many aspects of our holidays are repeated on a weekly or two weekly rota. We reserve the right to decline any such requests.

(n) Messages & Deliveries: Limited facilities exist for taking messages. We will do our best to assist but cannot guarantee any time of delivery. You are responsible for checking at reception for incoming messages and post. We cannot accept deliveries on your behalf and do not accept responsibility for deliveries or messages taken unless we have been negligent.

(o) Lost Property: No responsibility will be accepted by Trabolgan Holiday Village for loss of or damage to property belonging to a guest which is lost or stolen on Trabolgan premises. Additionally such property will be disposed of within 4 weeks of departure if not claimed.

5. CANCELLATION BY US We reserve the right to cancel or terminate your holiday and that of the rest of your party at any time WITHOUT REFUND:

\*Should we in our absolute discretion consider that your behaviour, actions or demeanor, or that of any member of your party is such that it causes damage to property, an illegal act or is a breach of the peace such that it upsets the enjoyment of other holidaymakers, guests, staff and visitors to the park; or

\*If you failed to disclose any material facts to us when booking your holiday or in any communication with us; or

\*If you breach any of the terms of contract. In the above circumstances no refunds or compensation will be given. Should we cancel your holiday in circumstances other than those detailed above, we will offer you the choice of:

- A full refund; or

- A substitute holiday, if possible. Should the substitute holiday be of a lower quality, we will compensate you for the difference in the value between the holiday you booked and the substitute. Should the substitute holiday be of a higher standard than that which you

originally booked, then we reserve the right to charge you the difference in cost between the two holidays. We will also pay compensation for the cancellation, if appropriate, except where we cancelled due to:

Unexpected circumstances beyond our control which render it impossible or difficult for us to comply with our obligations under this contract.

Or where we receive insufficient bookings. If there are insufficient bookings for a holiday, we reserve the right to cancel and let you know at least 7 days before the start of your holiday.

6. OUR LIABILITY TO YOU AND OTHER IMPORTANT INFORMATION To the extent permitted by law, no liability shall attach to the occupier/owner in respect of any injury or damage sustained in The Village to visitors or their property. In all cases, except personal injury or death, our liability to you is limited to twice the total cost of the relevant person's holiday, based on the relevant pro-rata proportion of the cost (excluding insurance premiums and amendment charges). Our liability to you is limited in accordance with the maximum stated in the International Conventions. These conventions limit liability for death, personal injury, luggage, valuables and other matters. Each Convention contains specific and different limitations. These limitations may be less than the amount a court might award to a person suffering equivalent loss unconnected with air, sea or rail travel, or the provision of accommodation. You should consider insuring against the possibility of such events and you should be careful to note any limitations and restriction contained in the insurance policy. Time limits apply to making claims under these Conventions. Copies of the relevant Conventions are available on request from the address at the beginning of this contract. Where we make any acceptable payments to you or any members of your party in the above circumstances, you or they must then assign to us or our insurers any rights you or they may have to pursue with any other third party. You must also provide us and our insurers with all assistance required.

(a) Media: No members of the press or media may be invited onto our property by you without express written permission from our press office. You may not use photographs of our premises, facilities or staff for financial gain, without our written consent, such consent not to be unreasonably withheld.

(b) Data Protection: Information provided when booking may be used by us, or made available to specifically selected companies for marketing purposes. If you wish to have your details disclosed please tick the appropriate box on the Booking Confirmation.

(c) Brochure Accuracy: All information, pictures and descriptions have been compiled from up-to-date and accurate information at the time of going to press. However, you should note that as we are continually striving to improve our holiday locations, you may find that new facilities are on offer, some facilities may be closed or work may be carried out in segregated areas in your holiday location during your stay. Please note some images used by Trabolgan are for illustration purposes only.

(d) Legal Compliance: Every effort has been made to ensure that your holiday complies with all relevant legal requirements.

(e) Applicable Law: Our contract is governed by Irish Law and is subject to the non-exclusive jurisdiction of the Courts of The Republic of Ireland. You may, if you wish, refer some matters to arbitration under a special scheme, which is administered independently by the Chartered Institute of Arbitrators – Irish Branch. The scheme, details of which can be supplied by request in the form entitled "Request for Appointment of an Arbitrator" from the Institute at 8 Merrion Square, Dublin 2. This form sets out the information to be submitted and briefly summarises the Institute of Arbitration Rules.

(f) Continuation of Contract Terms: Should any of the terms or our contract be officially declared void or unenforceable, the remainder of our arrangements shall remain, where possible, in full force and effect.

(g) Can We Help You: We sincerely hope you will not experience any problems with our services. If you do, however, you should contact the Duty Manager/ Customer Care Manager at the Village immediately (or call to our 24 hour reception) as it is likely they will be able to resolve any problem on the spot. You must

communicate any complaint to us of the services in question whilst you are on holiday without exception. If you fail to follow this simple procedure we will have been deprived of the opportunity to investigate and rectify your complaint whilst you are in our resort and therefore no complaint will be accepted after you have departed. We regret we cannot accept liability for any complaint of which we are not notified in accordance with the provisions of this clause. If you are not satisfied you must then write to the General Manager at the address at the beginning of the contract, within 28 days of the end of your holiday explaining the problem. Complaints that are not notified in accordance with this clause cannot be accepted. Your statutory rights are not affected. We are happy to offer you assistance should you be in difficulty whilst on holiday with us. Should you be able to claim for any costs we incur in helping you, e.g. from a third party or under an insurance policy, then any sums incurred by us will be recovered from you. Where disputes arise between guests, these matters are normally entirely beyond our control and responsibility; we will endeavour to call appropriate assistance. Please note that, for legal reasons, we are unable to divulge any personal information about our guests, whether a dispute has arisen or not. This contract supersedes all previous editions.

(h) Arbitration:

a. Any dispute or difference of any kind whatsoever which arises or occurs between any of the parties hereto in relation to any thing or matter arising under out of or in connection with this Contract shall be referred to arbitration under the Arbitration Rules of the Chartered Institute of Arbitrators – Irish Branch (the "Institute"). Neither party has a right of Appeal except to the High Court on a point of law. Full details are available on request. All claims in excess of the jurisdiction of the district court small claims procedure shall be referred to arbitration. A submission to Arbitration is called a Reference and the decision of the Arbitrator is legally binding.

b. If there is a dispute which cannot be mutually agreed, either party may apply directly to the Institute at Merchants House, 27-30 Merchant Quay, Dublin 8, by obtaining the form Request for Appointment of Arbitrator. This form sets out the information to be submitted including: the names and address of the parties concerned, copies of the booking form and conditions (including the arbitration clause), details of any legal or other people who are to represent the parties in the arbitration and an administration fee of €75 for non-personal injury claims and €150 for personal injury claims at present. This form refers to the Institute's Arbitration and which are briefly summarised as follows (copies of the Rules and the accompanying guidance Notes on Arbitration are available from the Institute at a cost of €10 per set at present). Procedure: Once an arbitrator has been appointed he is in complete charge of the terms of reference, deciding the procedure as he considers best, and the Institute's Rules deliberately give him this flexibility.

(i). Questionnaire Form: In this scheme, the arbitrator will first send out a detailed form for completion by both parties. This will provide him with the details of the dispute so he can decide how to present their cases.

(ii). Hearing: While an award may be made by an arbitrator based on the documentary evidence sent to him by the parties, it is open to both parties to present their case to him at an informal hearing.

(iii) Award: The arbitrator's decision is made formally in his award which is sent to both parties. The award is a final and binding resolution of the dispute.

(iv) Arbitrator's Fee: A fee is payable to the arbitrator for the conduct of the arbitration. The Retailer/Organiser normally pays this fee but the arbitrator has absolute discretion to award this cost as he thinks fit. Taking into consideration all relevant factors after following the complaints procedure as described in these conditions and to which such complaints affected the overall enjoyment of your holiday, which were within our control, we will as a gesture of goodwill provide reasonable compensation, the maximum of which will be a voucher for a return holiday to Trabolgan, where everything has gone wrong and your party has not received any benefit at all from your booking. This contract supersedes all previous editions.





**Ireland's Favourite Holiday Destination**

Trabolgan Holiday Village, Whitegate, Midleton, County Cork, P25 HY10

**BOOK TODAY!**

Call: +353 (0) 21 466 1551 [reservations@trabolgan.com](mailto:reservations@trabolgan.com)

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